Welcome home to Rewaya luxury Resort[EN]

Super Ultra-All Inclusive Concept

Super Ultra -All Inclusive Bracelet	With the Super Ultra all inclusive bracelet, you can enjoy the following services free of charge: - Breakfast, lunch and dinner in Luxury Restaurant, food court, snacks at fast yummy. Beach area - Dinner in the À la Carte Restaurants, upon availability with prior reservation -Alcoholic drinks from 10:00 till 00:00 and after mid night are chargeable. - This bracelet is valid until your departure from the Hotel (Door To Door) Please do not pay cash in our F&B outlets but upon check out at the Reception. Super Ultra All Inclusive: -Food Court : 24 Hours_Alcoholic Till 00:00 -Laundry: Three Laundry Pieces free of charge during the Stay per room. -Health Club :one Time Sauna or Jacuzzi or Steam Bath free of Charge (once Per Stay)	
Restaurants		
The Luxury Restaurant (Main Restaurant)	Breakfast Lunch Dinner Late dinner	07:00 – 10:00 13:00 – 15:00 19:00 – 21:30 22:30 – 00:00
Fast Food Yummy Restaurant	Snacks	14:00 – 17:00
Tea Time	Lobby bar (Tea time)	15:00 – 17:00
Food Court	24 Hours (Food & Soft Drinks) Alcoholic Till 00:00	
Fayrouz Restaurant	À la Carte Lebanese Cuisine	19:00–21:30 (once per Stay-Prior Reservation) 2 Seats
Bella Vita Restaurant	À la Carte Italien Cuisine	19:00–21:30 (once per Stay -Prior Reservation)2 Seats
Dragon Restaurant	À la Carte Chinese Cuisine	19:00–21:30 (once per Stay -Prior Reservation) 2 Seats
Teppanyaki Restaurant	À la Carte Teppanyaki Cuisine	19:00–21:30 (once per Stay -Prior Reservation) 2 Seats
Taco Restaurant	À la Carte Mexican Cuisine	19:00–21:30 (once per Stay -Prior Reservation) 2 Seats
Sakura Restaurant	À la Carte Japanese Cuisine	19:00–21:30 (once per Stay -Prior Reservation) 2 Seats
Sea Horse Restaurant	À la Carte Sea food Cuisine	19:00–21:30 (once per Stay -Prior Reservation) 2 Seats
Bars		
Lobby Bar	Open for 24 hrs, Soft Drinks Alcoholic Drinks From 10:00 -0:00 Free and from 00:00 – 10:00 are chargeable.	
Terrace Bar	Beverages	10:00 – 00:00
Pool Bar& Beach Bar	Beverages	10:00 – 17:00
Room Service	Room service avalable 24 hrs with Extra charge, pelasse dial Ext # 0 for more information	
Facilities & Services		
Daytime & Evening Entertainment Program	There is a variety of activities and animation shows daily with our Animation Team during day time and evening programs Disco free entrance & chargeable drinks	
Aqua Park	The opening times are from 10:00 – 13:00 and 15:00 – 18:00 the (Minimum height to use the slides is 120 cm)	
Children's Facilities	"Kids club" is open daily for children age 6-12 years from 10:00 – 18:00.	
Sports	Beach Volleyball, Boccia, speed Ball Free of charge Paddle tennis located at beach Extra charge.	
Fitness center	Gym: Open from 08:00 - 18:00 free of charge (age 16+) It is not permitted to use the gym room without sport shoes.	
Health Club & Spa	Open from 10:00 - 19:00, All spa services are chargeable Expect On Time Sauna Or Jacuzzi Or Steam Bath will be free Of Charge (Once Per Stay)	
Red Flag	To enjoy your time without any disturbance use the Red Flag. The red flags are available at the towel center.	
Mini Bar	Coffee tray available in the room (Kinds of tea and herbs) free of charge The mini-bar is available in the room (kinds of drinks daily refilled) free of charge	
Safe Box	There is a digital safe available in your room free of charge; you will find the instructions next to the safe. Please, be sure to empty the safe box and leave it unlocked upon your departure from the hotel. The Management of Rewaya Luxury Resort takes no responsibility for valuable items left Outside the safe box or in an open safe box.	

Laundry	Please, use the laundry requisition and laundry bag in your room. Payment is at the Reception Desk upon check-out. For more information # 0
Room Cleaning Time	Your room will be cleaned daily between 09:00 – 17:00. If there is any specific time you require the room to be cleaned, please contact the reception on #0. As per our environmental policy, please note, that your towels will only be changed if they are placed on the floor. Kindly note that if your safe box is open, we will not be able to clean the room.
Breakfast & Lunch box	If you require a breakfast or lunch box to take on excursions, please, place your order at the Reception Desk one day advance until 20:00.
Doctor	Opening times from 10:30 - 12:30 and 18:30 - 20:30. In emergency cases please dial Ext. # 0 (24hrs), chargeable.
Wi-Fi	Wi-Fi is available free of charge throughout the resort. Once connected you are required to log into the webpage with your username and password provided by the reception team upon check-in.
Exchange Service - Payment	The ATM-machine is located inside Rewaya Luxury Resort Lobby Area. This machine also exchanges currencies.
Policies & Procedures	
Check-In / Out Time	The Check In Time at 14:00. The checkout time at 12:00 PM. Please, contact the Reception Desk with your preferred time for luggage collection one day before your departure date. You are kindly requested to bring the room key to the reception and pay your account if you have any extras to pay. If you would like to enjoy our late check-out service, please, contact the Reception Desk one day in advance to confirm the availability - the late checkout option is chargeable. Kindly note, that your room key card will be automatically invalid after 12:00. For more information, please contact the Reception on #0.
Dress Code	It is not permitted to wear beach clothes, flip-flops or sleeveless shirts in the Lobby and Restaurants. Long trousers or tailored shorts are required for dinner. It is not allowed to sunbathe topless.
Room Key Card	As per our environmental policy, please note, that one key card only will be provided per room.
Towel Card	The towel card, you have received upon check-in, entitles you to receive one towel a day from one of our Towel Centers between 08:00 and 17:00. You are required to return all towel cards upon check-out to the reception, (Lost towel or towel card will be charged with 10 USD).Please note, that the towels should be returned before sunset to one of our Towel Centers to provide clean fresh towels the following day. The Management of Rewaya Luxury Resort takes no responsibility for valuable items or towels left on your sunbeds, around the pool, beach, or public areas.
Pool & Beach Regulations	It is not allowed to swim in cotton clothes in the pools, as the cotton fibers enter into a chemical reaction with substances that are added to the pools for water purification, as a result of such a chemical reaction, components that are dangerous to human skin are formed. Thus, this prohibition is valid for the health safety of visitors.
Sunbed Reservation	**Please note, that it is not allowed to reserve any sunbed on the swimming pools or on The beach**
Payment Information	By cash or credit cards (Visa / Master Card)
Tenants	The hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops, water sport centers, sport activities etc.)
Child Safety	Children are the responsibility of their parents / caretakers and must be accompanied by and be under parental guidance at all times.
Babysitting	Please, contact the Reception Desk #0 when you need a babysitter service one day in advance. The babysitting service is against extra charge and upon availability only.
Topless	It is forbidden for ladies to stay topless in the beach or pool area.
Extra Information	We do not recommend bringing any food and beverage into the hotel from outside for Health & Safety reasons.
	Any food or beverages consumed by visitors from outside the Resort will be charged to your room.
	In case if you have any outside visitors, the reception must be informed, that the meeting locations in the lobby area.
	For your own safety kindly follow the Hotel rules and instructions.

Thank you for choosing Rewaya LuxuryResort for your holiday

Hurghada - Red Sea – Egypt

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